PRIVACY POLICY

Last updated May 22, 2025

This Privacy Notice for Cornerstone Bio-Comp Enterprises, Inc. (doing business as The Dental Lab) ("we," "us," or "our"), describes how and why we might access, collect, store, use, and/or share ("process") your personal information when you use our services ("Services"), including when you:

- Visit our website at http://www.thedentallab.net, or any website of ours that links to this Privacy Notice
- Use The Dental Lab. The Dental Lab provides high-quality, custom dental restorations crafted with precision, innovation, and artistry. Our full-service laboratory offers crowns, bridges, dentures, implants, and cosmetic restorations—including our elite Broadway line of ceramics. With locations in Pennsylvania and New Jersey, we partner closely with dentists and specialists to deliver reliable, esthetic solutions that elevate patient care. From digital workflows to hands-on support, we're committed to excellence in every case.
- Engage with us in other related ways, including any sales, marketing, or events

Questions or concerns? Reading this Privacy Notice will help you understand your privacy rights and choices. We are responsible for making decisions about how your personal information is processed. If you do not agree with our policies and practices, please do not use our Services.

This summary provides key points from our Privacy Notice, but you can find out more details about any of these topics by clicking the link following each key point or by using our table of contents below to find the section you are looking

use. Learn more about personal information you disclose to us.

SUMMARY OF KEY POINTS

for. What personal information do we process? When you visit, use, or navigate our Services, we may process personal information depending on how you interact with us and the Services, the choices you make, and the products and features you

Do we process any sensitive personal information? Some of the information may be considered "special" or "sensitive" in certain jurisdictions, for example your racial or ethnic origins, sexual orientation, and religious beliefs. We do not process

sensitive personal information. **Do we collect any information from third parties?** We may collect information from public databases, marketing partners, social media platforms, and other outside sources. Learn more about information collected from other sources.

How do we process your information? We process your information to provide, improve, and administer our Services, communicate with you, for security and fraud prevention, and to comply with law. We may also process your information for other purposes with your consent. We process your information only when we have a valid legal reason to do so. Learn more about how we process your information.

In what situations and with which parties do we share personal information? We may share information in specific situations and with specific third parties. Learn more about when and with whom we share your personal information.

What are your rights? Depending on where you are located geographically, the applicable privacy law may mean you have certain rights regarding your personal information. Learn more about your privacy rights. How do you exercise your rights? The easiest way to exercise your rights is by submitting a data subject access request, or

by contacting us. We will consider and act upon any request in accordance with applicable data protection laws.

Want to learn more about what we do with any information we collect? Review the Privacy Notice in full.

2. HOW DO WE PROCESS YOUR INFORMATION? 3. WHEN AND WITH WHOM DO WE SHARE YOUR PERSONAL INFORMATION? 4. DO WE USE COOKIES AND OTHER TRACKING TECHNOLOGIES?

5. HOW LONG DO WE KEEP YOUR INFORMATION? 6. DO WE COLLECT INFORMATION FROM MINORS? 7. WHAT ARE YOUR PRIVACY RIGHTS?

9. DO UNITED STATES RESIDENTS HAVE SPECIFIC PRIVACY RIGHTS? 10. DO WE MAKE UPDATES TO THIS NOTICE? 11. HOW CAN YOU CONTACT US ABOUT THIS NOTICE? 12. HOW CAN YOU REVIEW, UPDATE, OR DELETE THE DATA WE COLLECT FROM YOU?

1. WHAT INFORMATION DO WE COLLECT?

Personal information you disclose to us

8. CONTROLS FOR DO-NOT-TRACK FEATURES

TABLE OF CONTENTS

1. WHAT INFORMATION DO WE COLLECT?

In Short: We collect personal information that you provide to us.

Personal Information Provided by You. The personal information that we collect depends on the context of your interactions with us and the Services, the choices you make, and the products and features you use. The personal information we collect

may include the following:

such personal information.

Information automatically collected

The information we collect includes:

names

phone numbers email addresses

mailing addresses Sensitive Information. We do not process sensitive information.

All personal information that you provide to us must be true, complete, and accurate, and you must notify us of any changes to

We collect personal information that you voluntarily provide to us when you express an interest in obtaining information about us

or our products and Services, when you participate in activities on the Services, or otherwise when you contact us.

In Short: Some information — such as your Internet Protocol (IP) address and/or browser and device characteristics — is collected automatically when you visit our Services. We automatically collect certain information when you visit, use, or navigate the Services. This information does not reveal your specific identity (like your name or contact information) but may include device and usage information, such as your IP address, browser and device characteristics, operating system, language preferences, referring URLs, device name, country, location,

information about how and when you use our Services, and other technical information. This information is primarily needed to

• Log and Usage Data. Log and usage data is service-related, diagnostic, usage, and performance information our servers

automatically collect when you access or use our Services and which we record in log files. Depending on how you

Device Data. We collect device data such as information about your computer, phone, tablet, or other device you use to

proxy server), device and application identification numbers, location, browser type, hardware model, Internet service

access the Services. Depending on the device used, this device data may include information such as your IP address (or

interact with us, this log data may include your IP address, device information, browser type, and settings and information about your activity in the Services (such as the date/time stamps associated with your usage, pages and files viewed, searches, and other actions you take such as which features you use), device event information (such as system activity, error reports (sometimes called "crash dumps"), and hardware settings).

provider and/or mobile carrier, operating system, and system configuration information.

maintain the security and operation of our Services, and for our internal analytics and reporting purposes.

Like many businesses, we also collect information through cookies and similar technologies.

 Location Data. We collect location data such as information about your device's location, which can be either precise or imprecise. How much information we collect depends on the type and settings of the device you use to access the Services. For example, we may use GPS and other technologies to collect geolocation data that tells us your current location (based on your IP address). You can opt out of allowing us to collect this information either by refusing access to the information or by disabling your Location setting on your device. However, if you choose to opt out, you may not be able to use certain aspects of the Services. Information collected from other sources In Short: We may collect limited data from public databases, marketing partners, and other outside sources.

In order to enhance our ability to provide relevant marketing, offers, and services to you and update our records, we may obtain

providers, and from other third parties. This information includes mailing addresses, job titles, email addresses, phone numbers,

intent data (or user behavior data), Internet Protocol (IP) addresses, social media profiles, social media URLs, and custom

information about you from other sources, such as public databases, joint marketing partners, affiliate programs, data

In Short: We process your information to provide, improve, and administer our Services, communicate with you, for security and fraud prevention, and to comply with law. We may also process your information for other purposes with your consent. We process your personal information for a variety of reasons, depending on how you interact with our Services, including: • To deliver and facilitate delivery of services to the user. We may process your information to provide you with the requested service.

• To enable user-to-user communications. We may process your information if you choose to use any of our offerings

To request feedback. We may process your information when necessary to request feedback and to contact you about

• To send you marketing and promotional communications. We may process the personal information you send to us

for our marketing purposes, if this is in accordance with your marketing preferences. You can opt out of our marketing

• To deliver targeted advertising to you. We may process your information to develop and display personalized content

■ To protect our Services. We may process your information as part of our efforts to keep our Services safe and secure,

emails at any time. For more information, see "WHAT ARE YOUR PRIVACY RIGHTS?" below.

to evaluate and improve our Services, products, marketing, and your experience.

and advertising tailored to your interests, location, and more. • To post testimonials. We post testimonials on our Services that may contain personal information.

including fraud monitoring and prevention.

are being used so we can improve them.

We may need to share your personal information in the following situations:

save your preferences, and assist with basic site functions.

5. HOW LONG DO WE KEEP YOUR INFORMATION?

7. WHAT ARE YOUR PRIVACY RIGHTS?

residence.

Services or on other websites.

Notice.

Google Analytics

otherwise required by law.

that allow for communication with another user.

your use of our Services.

profiles, for purposes of targeted advertising and event promotion.

2. HOW DO WE PROCESS YOUR INFORMATION?

competitions. • To evaluate and improve our Services, products, marketing, and your experience. We may process your information when we believe it is necessary to identify usage trends, determine the effectiveness of our promotional campaigns, and

■ To identify usage trends. We may process information about how you use our Services to better understand how they

• To determine the effectiveness of our marketing and promotional campaigns. We may process your information to

• To administer prize draws and competitions. We may process your information to administer prize draws and

3. WHEN AND WITH WHOM DO WE SHARE YOUR PERSONAL INFORMATION?

In Short: We may share information in specific situations described in this section and/or with the following third parties.

sale of company assets, financing, or acquisition of all or a portion of our business to another company.

4. DO WE USE COOKIES AND OTHER TRACKING TECHNOLOGIES?

better understand how to provide marketing and promotional campaigns that are most relevant to you.

• When we use Google Maps Platform APIs. We may share your information with certain Google Maps Platform APIs (e.g., Google Maps API, Places API). Google Maps uses GPS, Wi-Fi, and cell towers to estimate your location. GPS is accurate to about 20 meters, while Wi-Fi and cell towers help improve accuracy when GPS signals are weak, like indoors. This data helps Google Maps provide directions, but it is not always perfectly precise.

• Business Transfers. We may share or transfer your information in connection with, or during negotiations of, any merger,

In Short: We may use cookies and other tracking technologies to collect and store your information. We may use cookies and similar tracking technologies (like web beacons and pixels) to gather information when you interact

with our Services. Some online tracking technologies help us maintain the security of our Services, prevent crashes, fix bugs,

abandoned shopping cart reminders (depending on your communication preferences). The third parties and service providers

use their technology to provide advertising about products and services tailored to your interests which may appear either on our

We also permit third parties and service providers to use online tracking technologies on our Services for analytics and

advertising, including to help manage and display advertisements, to tailor advertisements to your interests, or to send

To the extent these online tracking technologies are deemed to be a "sale"/"sharing" (which includes targeted advertising, as defined under the applicable laws) under applicable US state laws, you can opt out of these online tracking technologies by submitting a request as described below under section "DO UNITED STATES RESIDENTS HAVE SPECIFIC PRIVACY **RIGHTS?**"

Specific information about how we use such technologies and how you can refuse certain cookies is set out in our Cookie

We may share your information with Google Analytics to track and analyze the use of the Services. The Google Analytics

Advertising Features that we may use include: Google Analytics Demographics and Interests Reporting. To opt out of being

tracked by Google Analytics across the Services, visit https://tools.google.com/dlpage/gaoptout. You can opt out of Google

In Short: We keep your information for as long as necessary to fulfill the purposes outlined in this Privacy Notice unless

longer retention period is required or permitted by law (such as tax, accounting, or other legal requirements).

Analytics Advertising Features through Ads Settings and Ad Settings for mobile apps. Other opt out means include http://optout.networkadvertising.org/ and http://www.networkadvertising.org/mobile-choice. For more information on the privacy practices of Google, please visit the Google Privacy & Terms page.

We will only keep your personal information for as long as it is necessary for the purposes set out in this Privacy Notice, unless a

When we have no ongoing legitimate business need to process your personal information, we will either delete or anonymize

then we will securely store your personal information and isolate it from any further processing until deletion is possible.

such information, or, if this is not possible (for example, because your personal information has been stored in backup archives),

6. DO WE COLLECT INFORMATION FROM MINORS? In Short: We do not knowingly collect data from or market to children under 18 years of age. We do not knowingly collect, solicit data from, or market to children under 18 years of age, nor do we knowingly sell such

personal information. By using the Services, you represent that you are at least 18 or that you are the parent or guardian of such

a minor and consent to such minor dependent's use of the Services. If we learn that personal information from users less than 18

years of age has been collected, we will deactivate the account and take reasonable measures to promptly delete such data

from our records. If you become aware of any data we may have collected from children under age 18, please contact us at

In Short: You may review, change, or terminate your account at any time, depending on your country, province, or state of

Withdrawing your consent: If we are relying on your consent to process your personal information, which may be express

and/or implied consent depending on the applicable law, you have the right to withdraw your consent at any time. You can

withdraw your consent at any time by contacting us by using the contact details provided in the section "HOW CAN YOU

Opting out of marketing and promotional communications: You can unsubscribe from our marketing and promotional

provided in the section "HOW CAN YOU CONTACT US ABOUT THIS NOTICE?" below. You will then be removed from the

marketing lists. However, we may still communicate with you — for example, to send you service-related messages that are

necessary for the administration and use of your account, to respond to service requests, or for other non-marketing purposes.

No mobile information will be shared with third parties or affiliates for marketing or promotional purposes. Information sharing to

subcontractors in support services, such as customer service, is permitted. All other use case categories exclude text messaging

Most web browsers and some mobile operating systems and mobile applications include a Do-Not-Track ("DNT") feature or

setting you can activate to signal your privacy preference not to have data about your online browsing activities monitored and

collected. At this stage, no uniform technology standard for recognizing and implementing DNT signals has been finalized. As

not to be tracked online. If a standard for online tracking is adopted that we must follow in the future, we will inform you about

California law requires us to let you know how we respond to web browser DNT signals. Because there currently is not an

industry or legal standard for recognizing or honoring DNT signals, we do not respond to them at this time.

such, we do not currently respond to DNT browser signals or any other mechanism that automatically communicates your choice

communications at any time by clicking on the unsubscribe link in the emails that we send, or by contacting us using the details

CONTACT US ABOUT THIS NOTICE?" below. However, please note that this will not affect the lawfulness of the processing before its withdrawal nor, when applicable law allows, will it affect the processing of your personal information conducted in reliance on lawful processing grounds other than consent.

originator opt-in data and consent; this information will not be shared with third parties.

8. CONTROLS FOR DO-NOT-TRACK FEATURES

that practice in a revised version of this Privacy Notice.

applicable law. More information is provided below.

B. Personal information as defined in the

C. Protected classification characteristics

H. Audio, electronic, sensory, or similar

Professional or employment-related

California Customer Records statute

under state or federal law

D. Commercial information

E. Biometric information

information

nformation

J. Education Information

personal information

K. Inferences drawn from collected

Sensitive personal Information

person, online, or by phone or mail in the context of:

Sources of Personal Information

Receiving help through our customer support channels;

Category H - As long as the user has an account with us

How We Use and Share Personal Information

Will your information be shared with anyone else?

Facilitation in the delivery of our Services and to respond to your inquiries.

We will use and retain the collected personal information as needed to provide the Services or for:

Learn more about the sources of personal information we collect in "WHAT INFORMATION DO WE COLLECT?"

Learn more about how we use your personal information in the section, "HOW DO WE PROCESS YOUR INFORMATION?"

We may disclose your personal information with our service providers pursuant to a written contract between us and each

service provider. Learn more about how we disclose personal information to in the section, "WHEN AND WITH WHOM DO WE

Participation in customer surveys or contests; and

COLLECT?"

Category

A. Identifiers

Categories of Personal Information We Collect

9. DO UNITED STATES RESIDENTS HAVE SPECIFIC PRIVACY RIGHTS? In Short: If you are a resident of California, Colorado, Connecticut, Delaware, Florida, Indiana, Iowa, Kentucky, Maryland, Minnesota, Montana, Nebraska, New Hampshire, New Jersey, Oregon, Rhode Island, Tennessee, Texas, Utah, or Virginia, you

may have the right to request access to and receive details about the personal information we maintain about you and how we

withdraw your consent to our processing of your personal information. These rights may be limited in some circumstances by

have processed it, correct inaccuracies, get a copy of, or delete your personal information. You may also have the right to

The table below shows the categories of personal information we have collected in the past twelve (12) months. The table

comprehensive inventory of all personal information we process, please refer to the section "WHAT INFORMATION DO WE

history, and financial information

marital status, and other demographic data

Contact details, such as real name, alias, postal address,

telephone or mobile contact number, unique personal identifier,

online identifier, Internet Protocol address, email address, and

Name, contact information, education, employment, employment

Gender, age, date of birth, race and ethnicity, national origin,

Transaction information, purchase history, financial details, and

Browsing history, search history, online behavior, interest data,

Images and audio, video or call recordings created in connection

Business contact details in order to provide you our Services at a

Inferences drawn from any of the collected personal information

listed above to create a profile or summary about, for example,

business level or job title, work history, and professional

Collected

NO

includes illustrative examples of each category and does not reflect the personal information we collect from you. For a

Examples

account name

payment information

Fingerprints and voiceprints

with our business activities

F. Internet or other similar network activity and interactions with our and other websites, applications, NO systems, and advertisements NO G. Geolocation data **Device location**

qualifications if you apply for a job with us

Student records and directory information

an individual's preferences and characteristics

We may also collect other personal information outside of these categories through instances where you interact with us in

SHARE YOUR PERSONAL INFORMATION?" We may use your personal information for our own business purposes, such as for undertaking internal research for technological development and demonstration. This is not considered to be "selling" of your personal information. We have not disclosed, sold, or shared any personal information to third parties for a business or commercial purpose in the preceding twelve (12) months. We will not sell or share personal information in the future belonging to website visitors, users, and other consumers. **Your Rights** You have rights under certain US state data protection laws. However, these rights are not absolute, and in certain cases, we may decline your request as permitted by law. These rights include: • Right to know whether or not we are processing your personal data Right to access your personal data Right to correct inaccuracies in your personal data Right to request the deletion of your personal data Right to obtain a copy of the personal data you previously shared with us Right to non-discrimination for exercising your rights • Right to opt out of the processing of your personal data if it is used for targeted advertising (or sharing as defined under California's privacy law), the sale of personal data, or profiling in furtherance of decisions that produce legal or similarly significant effects ("profiling") Depending upon the state where you live, you may also have the following rights: Right to access the categories of personal data being processed (as permitted by applicable law, including the privacy law) in Minnesota) Right to obtain a list of the categories of third parties to which we have disclosed personal data (as permitted by applicable) law, including the privacy law in California, Delaware, and Maryland) Right to obtain a list of specific third parties to which we have disclosed personal data (as permitted by applicable law, including the privacy law in Minnesota and Oregon) Right to review, understand, question, and correct how personal data has been profiled (as permitted by applicable law, including the privacy law in Minnesota) Right to limit use and disclosure of sensitive personal data (as permitted by applicable law, including the privacy law in California) Right to opt out of the collection of sensitive data and personal data collected through the operation of a voice or facial recognition feature (as permitted by applicable law, including the privacy law in Florida) **How to Exercise Your Rights** To exercise these rights, you can contact us by submitting a data subject access request, or by referring to the contact details at the bottom of this document. Under certain US state data protection laws, you can designate an authorized agent to make a request on your behalf. We may deny a request from an authorized agent that does not submit proof that they have been validly authorized to act on your behalf in accordance with applicable laws.

Under certain US state data protection laws, if we decline to take action regarding your request, you may appeal our decision by _____. We will inform you in writing of any action taken or not taken in response to the appeal, including a written explanation of the reasons for the decisions. If your appeal is denied, you may submit a complaint to your state attorney general.

Upon receiving your request, we will need to verify your identity to determine you are the same person about whom we have the

make the request. However, if we cannot verify your identity from the information already maintained by us, we may request that

If you submit the request through an authorized agent, we may need to collect additional information to verify your identity before

processing your request and the agent will need to provide a written and signed permission from you to submit such request on

information in our system. We will only use personal information provided in your request to verify your identity or authority to

you provide additional information for the purposes of verifying your identity and for security or fraud-prevention purposes.

request, please submit your request in writing to us by using the contact details provided in the section "HOW CAN YOU **CONTACT US ABOUT THIS NOTICE?"** 10. DO WE MAKE UPDATES TO THIS NOTICE?

California Civil Code Section 1798.83, also known as the "Shine The Light" law, permits our users who are California residents to

request and obtain from us, once a year and free of charge, information about categories of personal information (if any) we

disclosed to third parties for direct marketing purposes and the names and addresses of all third parties with which we shared

personal information in the immediately preceding calendar year. If you are a California resident and would like to make such a

We may update this Privacy Notice from time to time. The updated version will be indicated by an updated "Revised" date at the

top of this Privacy Notice. If we make material changes to this Privacy Notice, we may notify you either by prominently posting a notice of such changes or by directly sending you a notification. We encourage you to review this Privacy Notice frequently to be informed of how we are protecting your information. 11. HOW CAN YOU CONTACT US ABOUT THIS NOTICE?

If you have questions or comments about this notice, you may contact us by post at:

In Short: Yes, we will update this notice as necessary to stay compliant with relevant laws.

Request Verification

your behalf.

Appeals

100 Wood Street

Bristol 19007

California "Shine The Light" Law

Cornerstone Bio-Comp Enterprises, Inc.

12. HOW CAN YOU REVIEW, UPDATE, OR DELETE THE DATA WE COLLECT FROM YOU? Based on the applicable laws of your country or state of residence in the US, you may have the right to request access to the personal information we collect from you, details about how we have processed it, correct inaccuracies, or delete your personal information. You may also have the right to withdraw your consent to our processing of your personal information. These rights may be limited in some circumstances by applicable law. To request to review, update, or delete your personal information, please fill out and submit a data subject access request.